

## **Right to Cancel**

### **Instructions on cancellation goods**

Consumers have a 14 days right to cancel.

### **Right to cancel**

You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right to cancel, you must inform us (Anckeramic Amrami, Isoldestr. 4, 12159 Berlin, Deutschland, info@anckeramic.de, Telefon: 03081055743) of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model cancellation form, but it is not obligatory.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right of cancel before the cancellation period has expired.

### **Effects of cancellation**

If you cancel this contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than 14 days from the day on which you communicate your cancellation from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired. You will have to bear the direct cost of returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

### **Model cancellation form**

*(If you want to cancel the contract, please fill out the form below and send it back to us.)*

— to Anckeramic Amrami, Isoldestr. 4, 12159 Berlin, Deutschland, info@anckeramic.de,  
Telefon: 03081055743

— I / We(\*) hereby give notice that I /We(\*) cancel my/our (\*) contract of sale of the  
following goods (\*)/for the supply of the following service(\*)

— Ordered on (\*) / received on (\*)

— Name of consumer(s)

— Address of consumer(s)

— Signature of consumer(s) (only if this form is notified on paper)

— Date

(\*) Delete as appropriate

### **Return shipping labels**

Without prejudice to your statutory rights, we will provide you with free return shipping labels. The return shipping label is included in your delivery. You can hand in the return at a parcel shop of the respective provider.

## **Cancellation policy (digital content)**

### **Cancellation policy**

Consumers have a fourteen-day right of cancellation.

### **Right of cancellation**

You have the right to cancel this contract within fourteen days without giving any reason. The cancellation period is fourteen days from the date of conclusion of the contract.

To exercise your right of cancellation, you must inform us (Anckeramic Amrami, Isoldestr. 4, 12159 Berlin, Germany, [info@anckeramic.de](mailto:info@anckeramic.de), telephone: 03081055743

) of your decision to cancel this contract by means of a clear declaration (e.g. a letter sent by post or an e-mail). You can use the attached sample cancellation form for this purpose, but this is not mandatory.

To meet the cancellation deadline, it is sufficient that you send the notification of the exercise of the right of cancellation before the cancellation period has expired.

### **Consequences of cancellation**

If you cancel this contract, we will refund all payments that we have received from you, including delivery costs (with the exception of additional costs resulting from your choosing a different type of delivery than the cheapest standard delivery offered by us), promptly and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this refund, we will use the same means of payment that you used for the original transaction, unless something else was expressly agreed with you; under no circumstances will you be charged any fees for this refund.

## **Sample cancellation form**

(If you want to cancel the contract, please fill out this form and send it back.)

- To Anckeramic Amrami, Isoldestr. 4, 12159 Berlin, Germany, [info@anckeramic.de](mailto:info@anckeramic.de)

– I/we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the following

goods (\*)/the provision of the following service (\*)

– Ordered on (\*)/received on (\*)

– Name of the consumer(s)

– Address of the consumer(s)

– Signature of the consumer(s) (only if notification is made on paper)

– Date

(\*) Delete as appropriate.

Cancellation policy created with the Trusted Shops legal text generator